

Withdrawal form

Complete and return this form only if you wish to withdraw from a order:

KATZ

Mark Katz

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120 00

Tschechische Republik

E-mail: contact@katzauction.com

- I hereby give notice that I withdraw from my order with the following items:

- Ordered on (*) / received on (*):

- Customer name:

- Customer address:

Customer signature

Date

(*) Delete as appropriate

1. For all items in the catalog, we guarantee their authenticity and the accuracy of the description in the catalog on behalf of the Seller - owner of the item or the person who put the item in the auction.
2. In the event of a conflict between the picture and the textual description, the textual description shall prevail. In case of a mistake in description or image both the Auctioneer and the Buyer have the right to regard the item as unsold.
3. Because of the possibility of viewing the auction material in advance, in order to ascertain its status, the auction participants present at the auction buy the items "as they stand and lie", therefore any claims for defects of items regarding their quality are excluded.
4. In case of the claim on originality of the item encapsulated by NGC / PCGS or any other grading company.
5. The Buyer is not entitled to open slab without agreement with the Seller and the commissioner. In case the slab was opened without agreement the warranty of the Grading company and right to compensate the damage against the seller will be lost because no one can guarantee that the item is the same as it was inside the slab.
6. Claims of Buyers who did not personally participate in the auction will be assessed only in cases where obvious defects have been detected in the items and have not been shown on the picture, video or otherwise made visible in the catalog.
7. Buyers who pick up the items personally are obliged to report these apparent defects directly on the spot when picking up the items, others are obliged to report these obvious defects within 3 days from the date of delivery of the items. We do not accept later claims.
8. In case the Buyer does not like the item without any specific reason the item can be returned to the Auctioneer within 14 days of the day of a confirmed delivery to the customer checked by a tracking number and the Buyer will be reimbursed the sale price without the surcharge and shipping, or the item can be put in the auction again in the new owner's name. In case the item relisted in the new owner's name will be sold for less than it was purchased by the owner the right to compensation of the loss from the Seller or the person who put the item for initial sale is excluded.
9. Any claimed item must be returned to the Company in the same condition in which it was handed over to the Buyer, unencumbered by the rights of third parties. The right to claim the purchased item, as well as any claims related thereto, are granted exclusively to the Buyer and may not be transferred/assigned to a third party. The Buyer's right to compensation for damages against the Company is excluded. If the item is cleaned, washed, artificially toned, scratched, unmounted, polished, tooled, repaired or in any other way damaged or altered it will not be accepted for any claim or return including their authenticity. The auctioneer is not obliged to make any corresponding money refund for it.
10. An item which was graded by NGC, PCGS or any other professional grading and authentication service can be claimed only directly with them. If the graded item was removed from the holder the claim will not be accepted by the Seller. It means that if you removed a coin from a NGC/PCGS holder then you will not be able to make any claim with the auctioneer or grading company.
11. The reclaimed item shall be returned by the Buyer after the confirmation of the Seller. The item should be returned in person or by special shipment without a COD, with the same title, description, and info, as received from the auction organizer for correct customs return process, insured for the price of the shipment, and the reasons for the claim must be stated in written form inside the package. Returned items must be in the same condition as when shipped.
12. Undelivered and returned items can be resent only after covering shipping costs by the customer. Since the returned parcels are charged by courier service differently, the customer must cover the shipping again in order to resend the parcel again.
13. We do not guarantee the authenticity of each single piece in group lots with more than 2 items in them. The

Seller decides on the merits of the claim.

14. The Seller (the owner of the item or the person who put the auction item into the catalog) is responsible for 2 years from the auction date for the authenticity and the defects of the auction item that were or should be known to him and failed to notify the Company of those defects in time in the agreement/ contract. In the case the claim is recognised, the item is considered to be unsold. This item will be returned to the Seller (the owner or the person who put the item for sale) and he/she is obliged to immediately return the financial amount for this already paid-for item.

15. The Buyer's right to compensation for damages or costs incurred against the Seller is excluded.

16. The Seller is not responsible for the fact that the sold items listed in the catalog will be accepted for classification by a third party person or company and classified according to our rating/classification. E.g. The seller is not responsible that the item will receive grade MS and not AU or UNC Details after being reviewed by NGC or PCGS.

17. The Buyer can ask the Seller to send the item for review to the grading company only after the item was paid in full until the due date, otherwise the item is not the property of the Buyer and he/she cannot dispose of it. If the item is paid out of the due date, the Seller reserves the right to cancel the sale and refuse to send the item for review.

18. The Company, who can be a commissioner seller of any item, listed in a catalog, is not responsible if any items which have ever been sold through the platform turn out to be stolen or misused. Such a complaint should be dealt between Buyer and Seller directly. The commissioner reserves a right to provide contact details of the Seller in case of an official attorney request. The Seller is responsible for unlimited time for the item's origin and he/she confirms that the item belongs to him/her and is not an object of any official investigation process.

19. In the event that the Company shall be liable to the Buyer for damages, the Buyer agrees that its compensation shall be limited. The Company shall not be liable for any loss of profits or damages that would have occurred anyway. Only the property damage incurred, to the extent proven, shall be reimbursed up to the amount of the purchase price paid for the auction item. Furthermore, the Company shall not be liable to the Buyer for any damages to the auction items that occur during the Buyer's delay in taking possession of the auction items.

20. The Seller does not cover the fees, customs clearance or any other possible payments on the side of the Buyer.